

## CANCELLATION OF SERVICE PREPARATION FORMULIR PENUTUPAN KEANGGOTAAN

**Date Of Notification** : ...../...../.....  
*Tanggal*  
**Domain Name** : .....  
*Nama Domain*  
**Contact Name** : .....  
*Nama Lengkap*  
**Service Type** : .....  
*Jenis Service*  
**Closing Date** : .....  
*Tanggal Penutupan*

**Are you satisfied with our service ?**       Yes    Neutral    No  
*Apakah anda puas dengan layanan kami ?*

**Closing Reason/Note** :  
*Alasan penutupan/Catatan*

- |  |  |
|--|--|
| <input type="checkbox"/> <b>Dissatisfied with our service/pelayanan kurang</b><br><input type="checkbox"/> Customer Service<br><input type="checkbox"/> Finance<br><input type="checkbox"/> Technical Support<br><input type="checkbox"/> Sales<br><input type="checkbox"/> <b>Pricing Condition/masalah harga</b><br><input type="checkbox"/> <b>Changing Residence/pindah alamat</b><br><input type="checkbox"/> <b>Changing Type of Service/ganti tipe berlangganan</b><br><input type="checkbox"/> <b>Others (lainnya)</b> | <input type="checkbox"/> <b>Site Performances/masalah koneksi</b><br><input type="checkbox"/> Slow/lambat<br><input type="checkbox"/> Bad/buruk<br><input type="checkbox"/> <b>Unable to connect/tidak dpt koneksi</b><br><input type="checkbox"/> <b>Product Limitations/fasilitas kurang</b><br><input type="checkbox"/> <b>Move to New Address/pindah tempat tinggal</b><br><input type="checkbox"/> <b>Changing Provider/pindah provider</b><br><input type="checkbox"/> <b>Financial Problem/masalah keuangan</b> |
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**To better assist our client's needs in the future, please supply us with any comments regarding your cancellation/Untuk membantu kami agar dapat melayani pelanggan kami lebih baik lagi di masa mendatang, silakan berikan komentar, saran atau kritik Anda.**

**Comments/Komentar:**

**I am aware to pay my outstanding balance**  
*Saya bersedia melunasi seluruh tagihan yang menjadi kewajiban saya.*

**Customer Signature**  
 Tanda Tangan

( \_\_\_\_\_ )  
 Name / Nama

**Please attach your copy of Identification ( KIMS)**  
**Harap sertakan fotocopy identitas (KTP) anda**